t:slim X2™ Basal-IQ™ Software Update Form

This form is for a free of charge software update to the t:slim X2 with Basal-IQ technology for eligible customers.

Customer Details - all the fields below are required

Customer Full Name:	Date of Birth:
Phone:	Address:
Email:	Street Address: Suburb:
Parent/Guardian Name (if applicable):	State: Postcode:
Current Pump Serial Number to be Updated:	
Customer Signature:	

- ☐ I am aware that the Tandem t:slim X2 with Basal-IQ software update is not reversible
- ☐ I am aware that the Tandem t:slim X2 with Basal-IQ software update is only compatible with the Dexcom G6 CGM System and is not compatible with the Dexcom G5 Mobile CGM System
- ☐ I am aware that I must use the Tandem supplied cable to complete the software update
- ☐ I am aware that all documentation must be submitted at least 3 weeks prior to my warranty end date
- ☐ I declare that the information I have provided above is true and correct

Processing of this update may take up to 3 weeks to complete from receipt of all required documentation.

Hospital/Clinic Contact Details - all the fields below are required

Prescribing Doctor Name:	Clinic Address:
Diabetes Educator Name:	Street Address: Suburb:
Hospital/Clinic Name:	
Phone:	State: Postcode:
Email:	

- ☐ I confirm the patient's health record contains supporting documentation, which substantiates the clinical use of the Tandem Insulin Pump with Basal-IQ technology. I understand the indications for use, and associated warnings and precautions of the Tandem Insulin Pump System.

Healthcare Professional Signature:

Please email completed form to **diabetes@amsl.com.au**

For more information on Tandem, please contact the AMSL Diabetes Customer Care Team on **1300 851 056**

amsldiabetes.com.au

Eligible customers will be notified by email. To confirm your eligibility status, please email diabetes@amsl.com.au. By making a purchase with AMSL Diabetes you agree to the Terms & Conditions of sale and Privacy Policy listed at amsldiabetes.com.au. Insulin Pumps are medical aid devices intended for use by patients requiring insulin infusion. Insulin Pumps are not a substitute for, and should not replace, regular communication and training between the patient and the diabetes healthcare team. Dexcom G6 CGM consumables are sold separately. Details of the Tandem warranty policy can be found on the AMSL Diabetes website at amsldiabetes.com.au. Patient compliance is required for correct pump functionality. It is the patient's responsibility to seek clinical advice from their healthcare professional when necessary and to use the device as per usage instructions and warranty conditions. In agreement with the Privacy Act 1988 (Cth), patient records will be maintained in accordance with the National Privacy Principles. The healthcare team, its employees and agents assigns indemnity to Australasian Medical & Scientific Limited from and against all claims of whatsoever nature (to the maximum extent permitted by law) relating (whether directly or indirectly) to the cost of the Insulin Pump.

amsl diabetes

TANDEM™ DIABETES CARE