

Flying with your t:slim X2™ Insulin Pump



If you plan to travel by aeroplane with your insulin pump, some pre-planning may make your security screening go smoother. Your device is safe for use during air travel and complies with FAA wireless transmission standards. It is also designed to withstand common electromagnetic interference and can be safely carried through metal detectors.

However, your t:slim X2 Insulin Pump **should NOT be put through machines that use X-rays, including airline luggage X-ray machines and full-body scanners.** We recommend disconnecting at the infusion site and asking the security agent for an alternative screening method. If you prefer to stay connected, you can notify the agent about your pump and request to go through a standard metal detector wearing your pump.

It may be helpful to provide a letter from your healthcare professional, advising that your Insulin Pump should not be exposed to X-ray machines or full-body scanners. It may also be helpful to provide a printout of the information below to the security agent with your pump during screening (this is available on www.amsl diabetes.com.au for printing). If you have any questions about travelling with your pump, please call the **AMSL Diabetes Customer Care Team on 1300 851 056.**



Dear Airport Representative,

This is an insulin pump from Tandem Diabetes Care, a life-sustaining medical device prescribed by a healthcare professional. It is designed to withstand common electromagnetic interference and can be safely carried through metal detectors, but **should not be exposed to any form of X-rays.** This includes airline luggage X-ray machines and full-body scanners.

Please provide a screening method other than X-ray for this insulin pump. If you have any questions about this device, please call the **AMSL Diabetes Customer Care Team on 1300 851 056.**



Metal Detectors



X-rays, including full body scanners and luggage screening machines



For more information on the t:slim X2 Insulin Pump, please contact us on **1300 851 056** or at diabetes@amsl.com.au

amsl diabetes.com.au    

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