

Dexcom CLARITY[®]

GETTING STARTED WITH SHARING YOUR PATIENTS CGM DATA



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Section 1: Intended Use/Safety Statement

The web-based Dexcom CLARITY[®] software is intended for use by both home users and healthcare professionals to assist people with diabetes in the review, analysis, and evaluation of historical CGM data to support diabetes management. It is intended for use as an accessory to CGM devices with data interface capabilities. Caution: The software should not be relied on for medical advice. Home users must consult a Healthcare Professional before making any medical interpretation or therapy adjustments from the information. Healthcare professionals should use information from the software in conjunction with other clinical information available to them.

Section 2: Computer and Internet Requirements

Note: Users might need administrator privileges to install software on their computers. Please work with your local IT Support in the event you need administrator privileges to install Dexcom CLARITY® software.

To run the Dexcom CLARITY® software, your network must allow the following outbound network traffic. This might require changes to proxy and network configuration. This must be configured at both the system and the user level:

sweetspotdiabetes.com on port 443

agent.mydiabetesdata.com with loopback support to 127.0.0.1

If your network security relies on a list of trusted websites found in the browser settings, please ensure the following URLs are included:

https://*.sweetspotdiabetes.com

https://agent.mydiabetesdata.com

Hardware Requirements

Windows:

1.3 gigahertz (GHz) processor

1 gigabyte (GB) free RAM

Microsoft .NET Framework 4.0 (Full version)

Note: Dexcom CLARITY® Uploader requires Microsoft .NET Framework 4.5.1. The Microsoft .NET installer will download from Microsoft and install this version of .NET if necessary.

100 megabytes (MB) free disk space after .NET has been installed

Mac:

2.3 gigahertz (GHz) processor

4 gigabytes (GB) free RAM

100 megabytes (MB) free disk space.

Operating Systems and Browsers:

We support the following configurations:

Windows® 7, 8 or 10

Internet Explorer® 9, 10 or 11

Note: Version 9 must have Adobe Flash 10 installed.

Note: Versions 10 and 11 must be run in desktop mode.

Microsoft Edge
Google Chrome™ current version for Windows®
Firefox® current version for Windows®
Mac® OSX 10.8, 10.9, 10.10 or 10.11
Safari® 6, 7, 8 or 9
Google Chrome current version Mac® OSX
Firefox current version Mac® OSX

Other computer requirements:

Mouse or track pad
Display resolution: 1024x768 pixels (PC), 1280x800 pixels (Mac).
A software program that can support PDF (portable document format) files (for example, Adobe Acrobat® or Adobe Reader®) for viewing, saving, and printing the reports
Printer, if hard copies of reports are desired.

Note: Users might need administrator privileges to install software on their computers.

Network connection: A broadband network connection of 1.5 Mbps or better is required to:
Install the software from the Web.

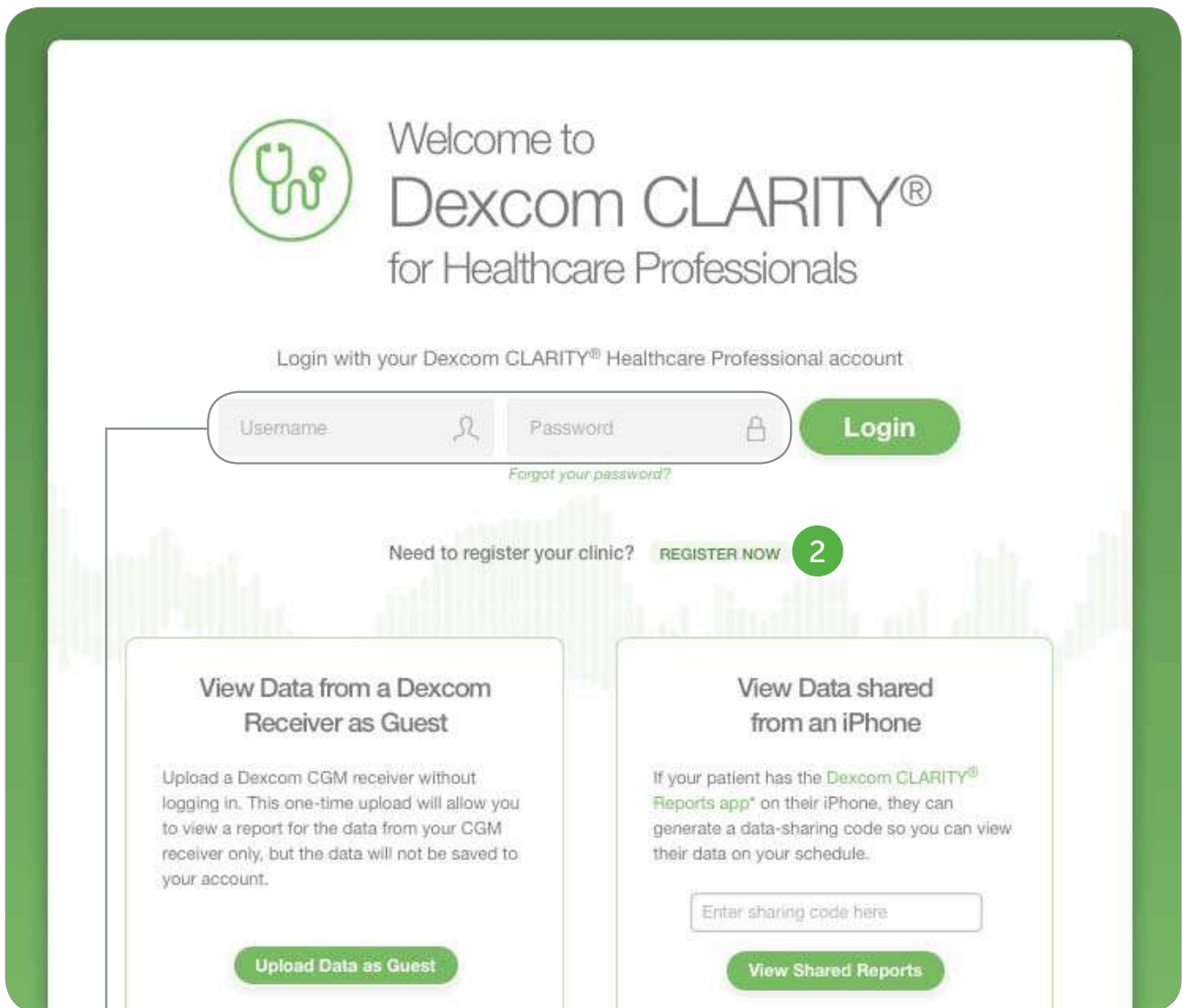
Upload data

View online Help, access the User Guide, link to the Dexcom website, or troubleshoot technical problems.

Section 3: Setting Up Your Clinic Account

3.1 Creating an Account

- 1 Log in: clarity.dexcom.eu/professional
- 2 Click "REGISTER NOW"



Once your clinic is established you will login by entering your Username and Password.

3.2 Registration

1 Enter clinic information

2 Review and click on Terms of Service, Privacy Policy, and HCP Authorisation

- The first person to register the clinic is the Administrator.
- An Administrator has privileges to upload, view and manage patient data as well as add, edit and remove staff accounts.
- Tip: Consider adding more than one Administrator in the event someone is out of the office and unable to add/edit staff accounts.

3 Click "Submit"

Check each box to Continue

Welcome to Dexcom CLARITY®

I thank you for choosing Dexcom CLARITY®. Please fill out the information below to register for your clinic's account.

(*) Required fields

Please enter your information

1 First name* Marie Last name* Curie Suffix MD

Your Title or Role* Endocrinologist

Please enter your contact details:

Email* Confirm your email address*

Phone number* (555) 555-1234

Please enter your practice or facility details:

Health Care practice or facility name* Nobel Diabetes Clinic

Address line 1* 555 Broadway Ave.

Address line 2 Suite 300

City* San Diego State* CA Zip Code* 55555

Country* United States

2 Please review and confirm the following before continuing:

- I have read and agree on behalf of the Health Care Practice or Facility named above to the Dexcom [Terms of Service](#) and [Privacy Policy](#). I represent that I have the authority to agree to the Dexcom [Terms of Service](#) and [Privacy Policy](#) on behalf of that Health Care Practice or Facility, and by checking the box, that Health Care Practice or Facility is bound to the Dexcom [Terms of Service](#) and [Privacy Policy](#) (all as more fully described in the [Terms of Service](#)).
- Dexcom CLARITY® software is copyrighted by Dexcom and its licensors and all rights are reserved. By checking this box, I am agreeing on behalf of the Health Care Practice or Facility named above that use of Dexcom CLARITY® software is subject to the terms of the license set forth in the [Terms of Service](#) and Dexcom CLARITY® software is provided solely on and subject to the conditions in that license.
- I certify that the Health Care Practice or Facility named above is a health care provider authorized to provide health care services to the patients of that Health Care Practice or Facility whose data will be accessed through Dexcom CLARITY® software.

Have more questions?
Please visit the Dexcom CLARITY® Help page for more information.

3 Submit

DEXCOM

Home | Contact Us | Terms of Use | Notice of Privacy Practices | Privacy Policy | Safety Information | Patient Bill of Rights
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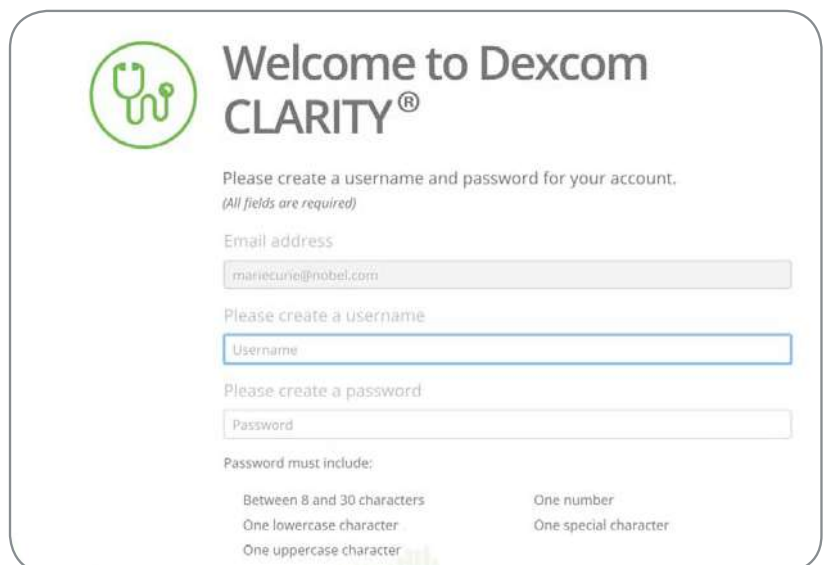
- 4 Once you click “Submit” you will be prompted to go to your email.



- 5 Go to your email and click on “Complete Registration”.



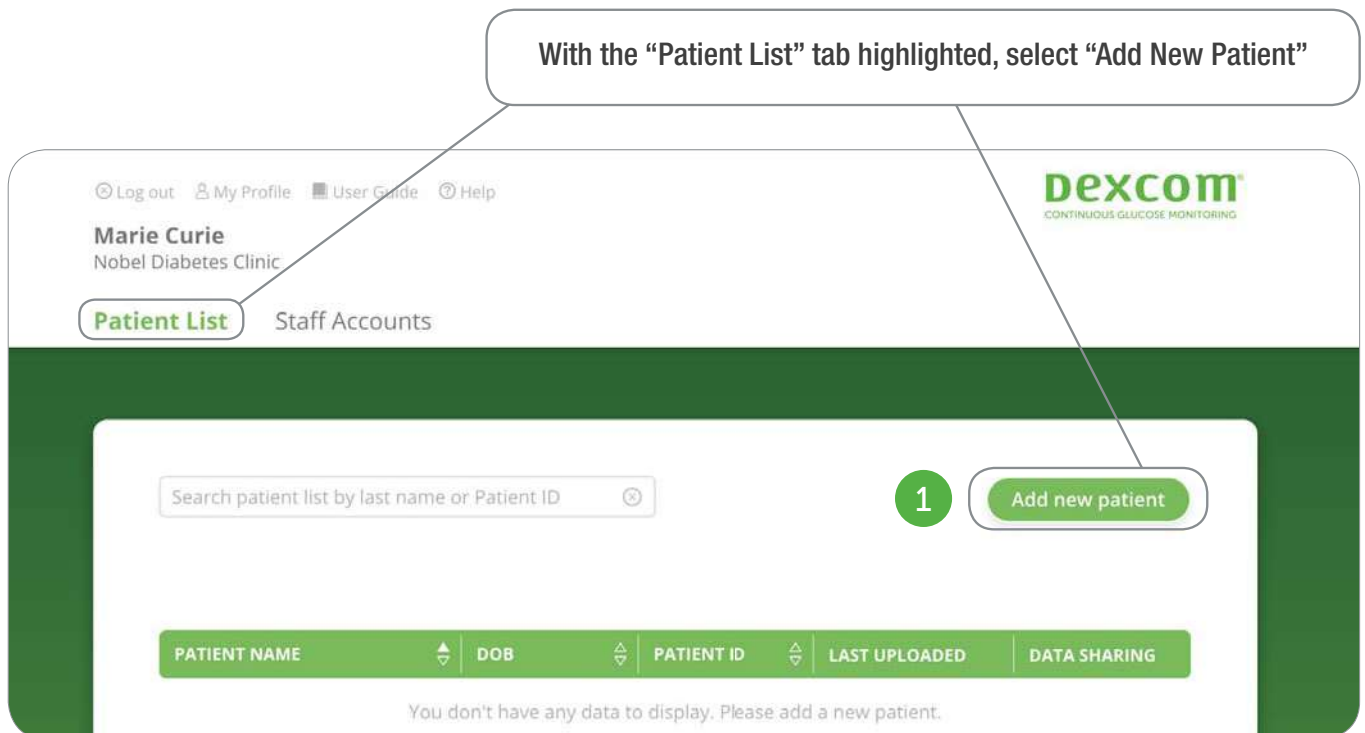
- 6 Create Username and Password.



Section 4: Adding New Patient

4.1 New Patient

- 1 Now you can add patients or staff. Let's go over adding patients first (to add staff, see p. 17)



- 2 Enter patient's information:

- First Name
- Last Name
- DOB
- Patient ID# (optional)

- 3 Click "Save"

The screenshot shows the "Add new Patient" form. It has the following fields and controls:

- First Name:** Text input field with "Jane" entered.
- Last Name:** Text input field with "Doe" entered.
- Date of Birth (MM/DD/YYYY):** A date picker showing "January", "01", and "1970".
- Patient ID (optional):** Text input field with "1234567890" entered.
- Buttons:** "Save" and "Cancel" buttons at the bottom.

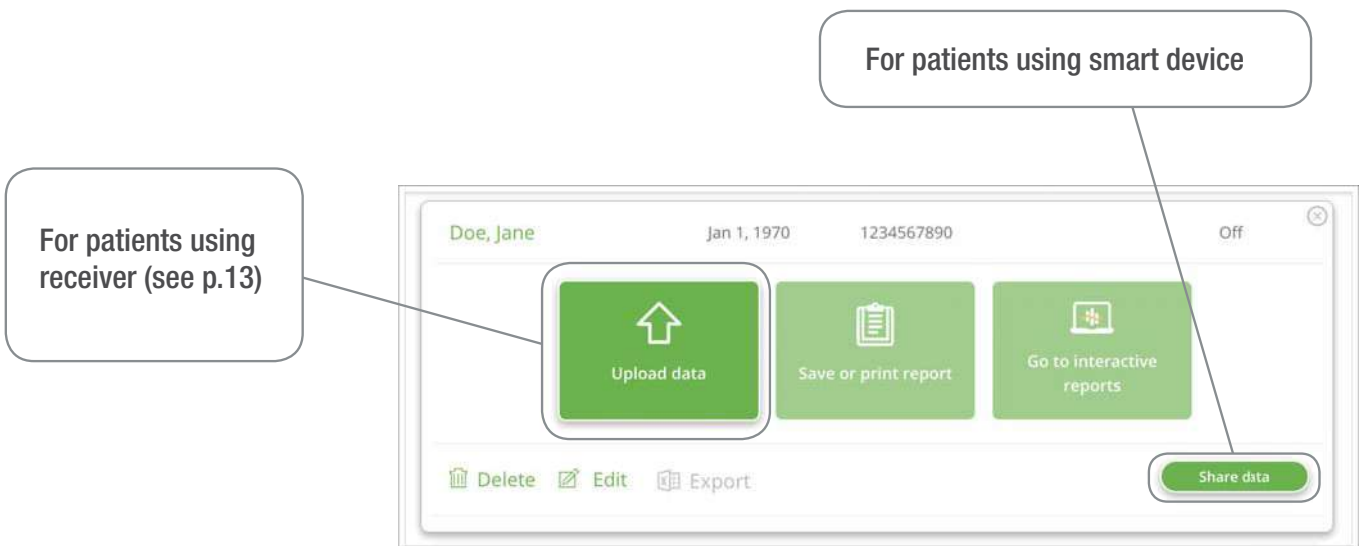
Numbered callouts: "2" is next to the First Name field, and "3" is next to the Save button.

4.2 Accessing Patient's Data

- 1 Click on patient's name to access options.



- 2 Click "Share data" or "Upload data"

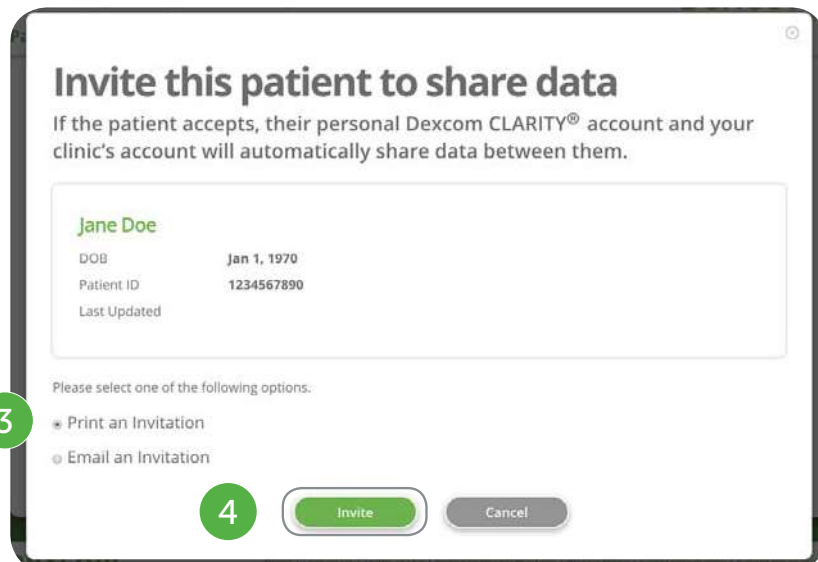


3 Select Print or Email an Invitation

4 Click "Invite"

5 Provide patient with instructions to complete registration*

6 Confirm patient accepted data sharing (see p.13)



Example of Patient Invitation:

Temporary Authorisation Key

Expiration Date

Share data with your clinic

Nobel Diabetes Clinic has invited you to share your data through Dexcom CLARITY®. Dexcom CLARITY® helps you understand your glucose patterns, analyze your data and share this information with your healthcare professionals.

Your Temporary Authorization Key*

XLKZ-GMQK-ZNXN

Get started at: <https://clarity.dexcom.com/share>

*Expires: 2016-03-12

Please add clarity@clarityclinic.com to your address book to ensure delivery of our emails to your in-box.

IMPORTANT NOTICE: This email, including any attachments, may contain information that is confidential and/or privileged. If you are not the intended recipient, your use, disclosure, copying, or distribution of this email is unauthorized and strictly prohibited. Please notify us immediately and delete this email if you learn or have reason to believe that you received it in error. Nothing in this email constitutes a binding signature, offer, acceptance or contract by Dexcom unless expressly so stated in this email.

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Patient needs to have:

- Dexcom account
- Authorisation Key
- Data Sharing Invitation

*"HOW TO CONNECT YOUR CGM DATA WITH YOUR HCP" handout

Log out My Profile User Guide Help

Dexcom
CONTINUOUS GLUCOSE MONITORING

Marie Curie
Nobel Diabetes Clinic

Patient List Staff Accounts

Search patient list by last name or Patient ID

Add new patient Export all data

PATIENT NAME	DOB	PATIENT ID	LAST UPLOADED	DATA SHARING
Doe, Jane	Jan 1, 1970	1234567890	Jan 7, 2016	On
Borg, Anita	Jan 17, 1949	1264837465		Off
Hawking, Stephen	Jan 8, 1985	1759375934		Off
Newton, Isaac	Jan 4, 1940	18379123		Off
Burnell, Jocelyn	Jan 15, 1943	5295039332		Off

When patient accepts this will turn to "On"

4.3 Uploading Patient's Data

By clicking on the patient name you have the option to:

- Upload data from Dexcom Receiver
- Save or print reports
- See interactive reports on a computer

Doe, Jane Jan 1, 1970 1234567890 Off

Upload data Save or print report Go to interactive reports

Delete Edit Export Share data

Delete or Edit patient data

To upload data, follow instructions on screen to connect receiver to the computer with the cable provided:


Make sure to upload the correct receiver into the correct patient account. Once the receiver is uploaded, information cannot be removed.

Upload Data

PATIENT NAME	DOB	PATIENT ID	LAST UPLOAD	STATUS
Doe, Jane	Jan 1, 1970	1233456677		🔄 On

Welcome!

Before you get started uploading your device data, there are a couple of things to do:



- 1 Agree to the Terms of Service.
- 2 Install the software so the computer can upload data from glucose devices.
- 3 Follow the directions in the installation window.
- 4 After the installation finishes, you will be taken to a page with instructions for uploading your glucose data.

[Agree to the Terms of Service](#)

[← Return to Patient List](#)

Upload History for Jane Doe

UPLOAD LOCATION • DATE • TIME	DEVICE	SERIAL NUMBER
We did not find any device uploads for this patient.		

If this is the first time uploading data for CLARITY, a screen will prompt you to download and install software.

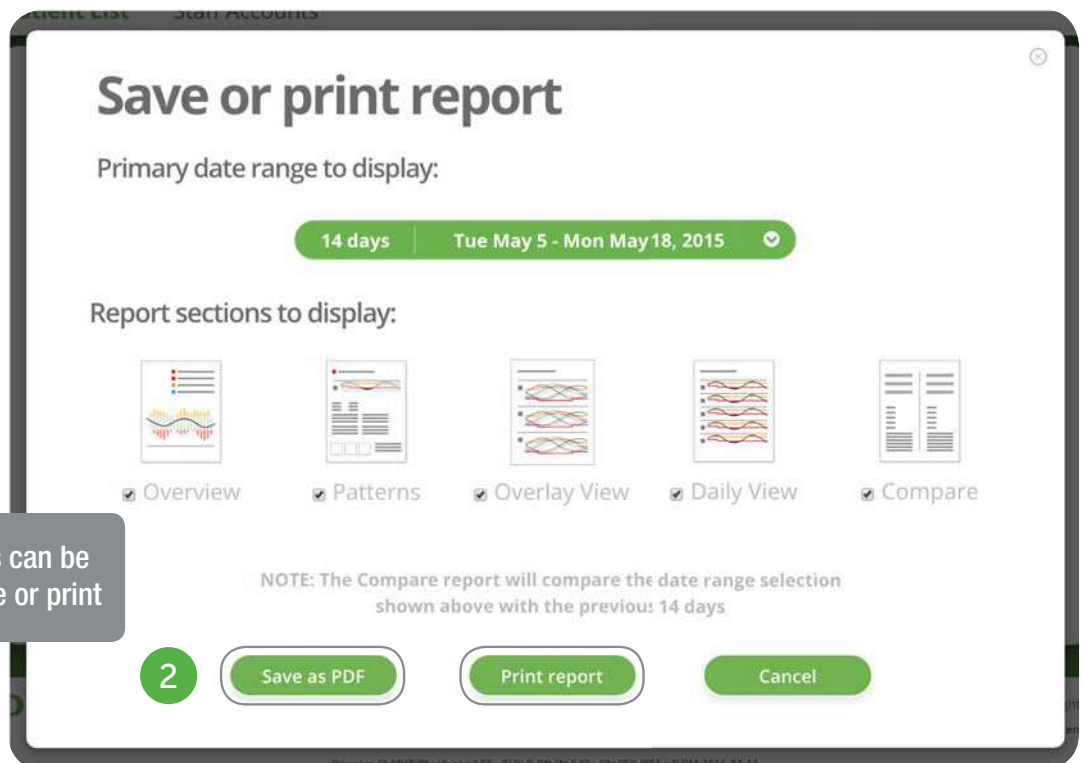
Section 5: Patient Data Reports

5.1 Saving or Printing a Report

1 Click "Save or print report"



2 Click "Save as PDF" or "Print report"



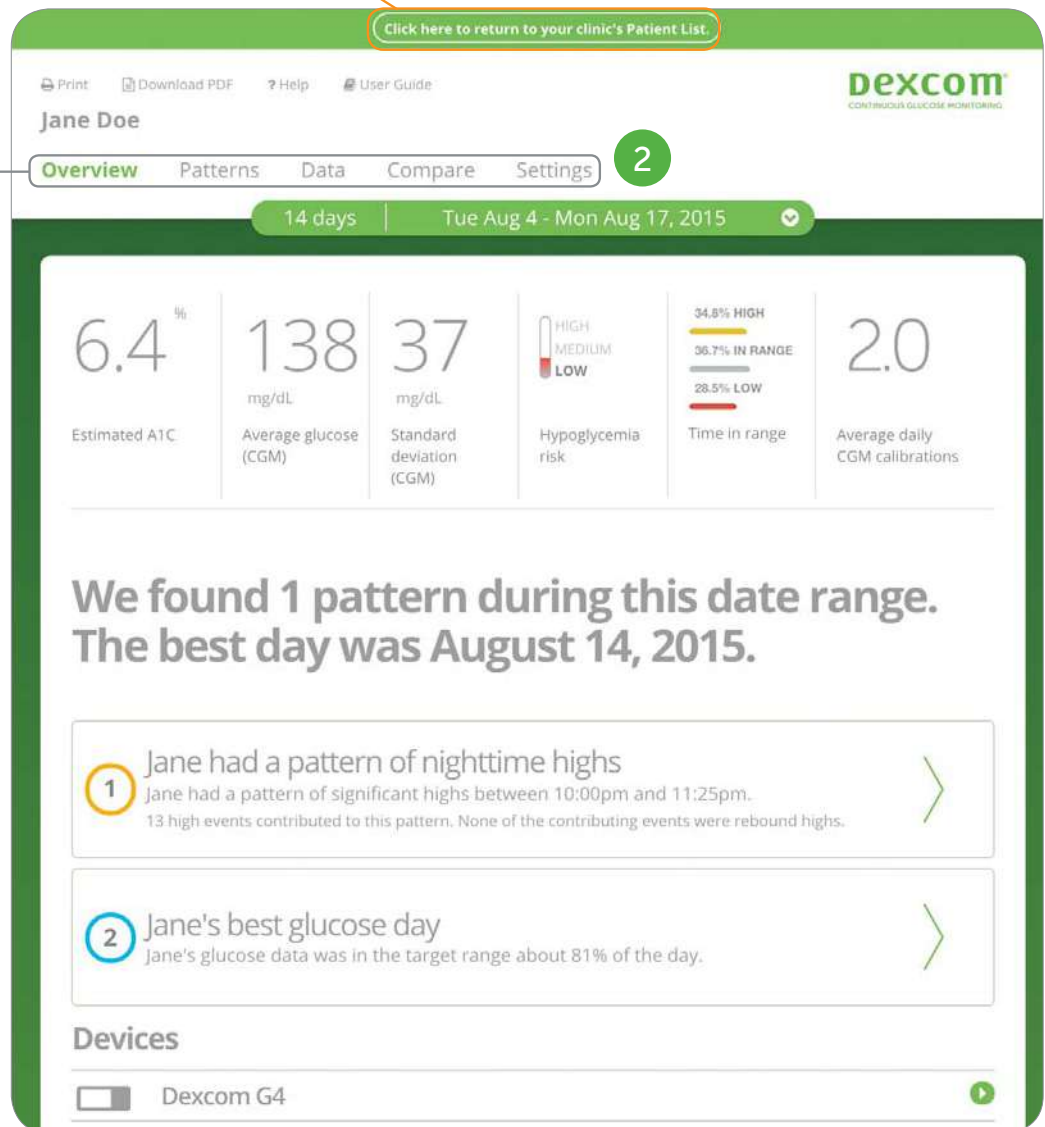
5.2 Interactive Patient Reports

- 1 Click "Go to interactive reports"
- 2 Navigate through different tabs to view the reports.



To return to patient list, you must select this tab (back button won't work)

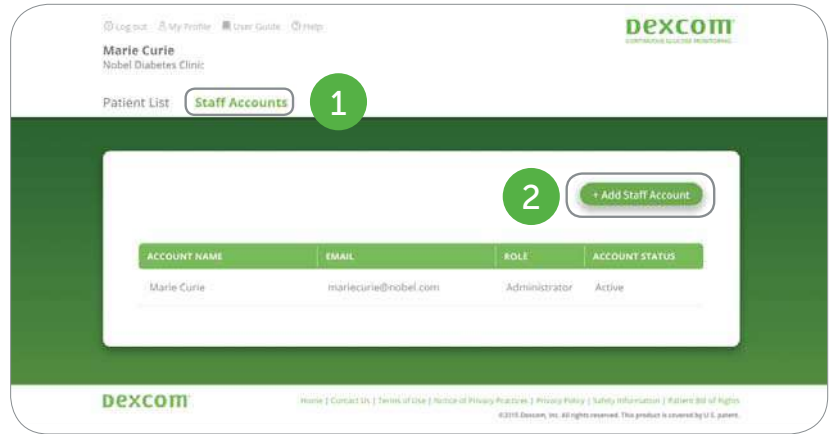
Reports can be viewed online, customised, and data ranges can be changed as needed.



Section 6: Adding/Editing Staff Accounts

6.1 Adding Staff Account

- 1 Highlight "Staff Accounts"
- 2 Click "Add Staff Account"
- 3 Enter staff information
- 4 Assign account privileges
- 5 Click "Save"



- Once staff added, they will receive a confirmation email.
- Each staff member must establish their own user name and password to begin using CLARITY.

Edit Staff Account

3 Username:

First name: Last name: Suffix:

Email address: Re-send invitation:

Account status: Invited Invitation Suspended

4 Role: Standard User Administrator

Standard User can upload and view patient data as well as manage the Patient List.

Administrators can do everything Standard Users can, and they can also add, edit, and remove accounts.

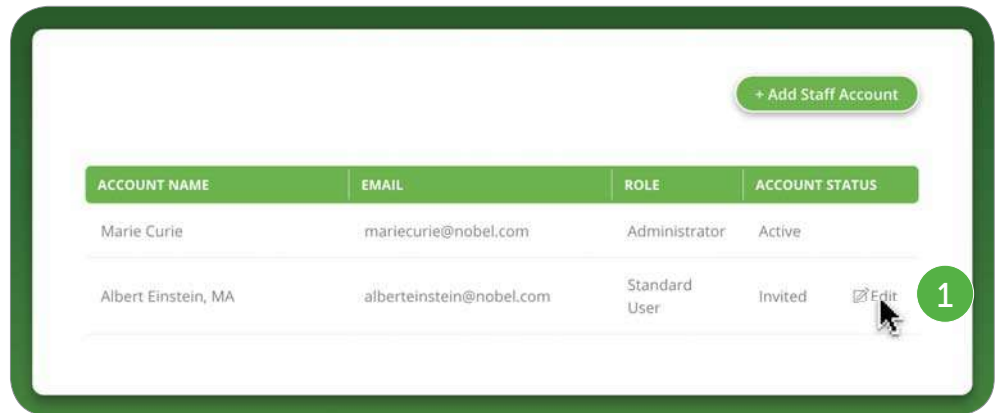
5

Administrator – can do everything Standard Users can and they can also add, edit and remove accounts

Standard User – can upload and view patient data, as well as manage the Patient List

6.2 Editing Staff Account

1 Click "Edit"



To resend an email invitation that expired, select this box

2 Edit necessary fields

3 Click "Save"

Edit Staff Account

Username:

First name: Last name: Suffix:

Email address:

Account status: Invited Invitation Suspended

Role: Standard User Administrator

To discontinue staff access:
1. Click "Invitation Suspended"
2. Click "Save"

Section 7: Troubleshooting

Please contact AMSL Diabetes Customer Care on 1300 851 056 or diabetes@amsl.com.au

For more information on Dexcom CLARITY, please contact us on
(02) 9882 3666 or **diabetes@amsl.com.au**

amsl.com.au    

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