

Dexcom Travel Disclaimer



- **Getting Through Airport Security with Dexcom CGM**

Dexcom G6, Dexcom G5 Mobile and Dexcom G4 PLATINUM can be a great travel companion; you can go through metal detectors, be hand wanded and even keep your receiver on during your flight. This section only covers the Dexcom CGM systems. It does not cover steps you need to take when travelling with your smart device. See your smart device's user guide for travel tips.

- **Walk-Through Metal Detectors: Transmitter and Sensor**

Go through walk-in metal detectors or be hand-wanded without worrying about damaging your transmitter or sensor. If you're concerned or uncomfortable about walking through the metal detector, the Department of Home Affairs requests you tell the security officer you are wearing a continuous glucose monitoring device and want a full-body pat down with a visual inspection of your transmitter and sensor.

Let the security officer know the sensor can't be removed because it's inserted under the skin.

- **X-Ray Machines: Receiver, Extra Sensors**

Don't put your Dexcom CGM system components through baggage X-Ray machines. Before your screening process begins, ask the security officer to perform a visual inspection of the receiver and your extra sensors. Place all Dexcom components in a separate bag before handing over to the security officer. For other medical supplies, such as medications, meters and strips, check manufacturer's instructions.



AMSL Diabetes can provide you with a 'Notice of Medical Device' letter which can be filled out by your healthcare professional and presented to airport security to better explain your Dexcom CGM system.

Use of AIT body scanners has not been studied and therefore Dexcom recommend hand-wanding or full-body pat down and visual inspection in those situations.

- **On the Plane**

You may choose to keep the receiver on **before take-off, in-flight** and **after landing**.

The Dexcom CGM system is safe for use on commercial airlines.

If you choose to use your smart device, the airlines request you put your smart device in Airplane Mode. You can do this, but you **must keep your Bluetooth® on** and you will be able to receive sensor glucose information on your smart device. **Note:** you will not be able to utilise the Share feature when not connected to the internet. Your followers will not receive your live glucose data during this time.

- **Technical Information**

The Dexcom transmitter is an M-PED with emission levels that meet RTCA/DO160, Section 20, Category T and Section 21, Category M. per FAA Advisory, Circular #91-21, 1B, dated 08/25/06. Any M-PED that meets this standard in all modes may be used onboard the aircraft without any further testing by the operator. This device can withstand exposure to common electrostatic (ESD) and electromagnetic interference (EMI).

Still have questions? Visit the local Transportation Security websites relevant to your travels.

For more information or for assistance, please contact AMSL Diabetes on **1300 851 056** or at **diabetes@amsl.com.au**

amsl diabetes.com.au    

Dexcom G6, Dexcom G5 Mobile and Dexcom G4 PLATINUM are registered trademarks of Dexcom, Inc. in the United States and/or other countries.



Dexcom